

Customer Service Technician

Full Job Description

Sauna360 Inc., a globally focused leader in the sauna and steam bath industry, has an opening for an Inside Service Technician. The ideal candidate will have:

- Great attitude and aptitude are as important as experience
- Capable of learning electrical and plumbing technical information for troubleshooting
- Strong logical skills needed for troubleshooting equipment
- Previous customer phone support experience a plus
- Task and detail oriented in a fast-paced office environment
- Excellent oral communication skills and knowledgeable in MS Office is a must.

Job Type: Full-time

Pay: \$19 - \$26 per hour

Schedule: Monday – Friday, 8-hour shift, day shift

Education: High school or equivalent (Preferred)

Experience: Microsoft Office: 1 year (Preferred)

Work Location: Cokato, MN 55321: Reliably commute or plan to relocate before starting work (Preferred)

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Disability insurance
- Employee discount
- Flexible spending account
- Health insurance
- Health savings account
- Life insurance
- Paid time off
- Tuition reimbursement



TO APPLY

- Apply via Indeed: [Customer Service Technician - Cokato, MN 55321 - Indeed.com](#)
- Apply via email: hadmin@tyloheloinc.com
- Apply via telephone: 320-286-5584 or 1-888-780-4427
- Apply in person as follows:
Sauna360 Inc. – Attn: Human Resources
575 Cokato Street E.
Cokato, MN 55321